

Kapsch BusinessCom

## ***Reports! News! Insights!***

*Kapsch M365 proactive services.*

It's good to be informed, but it's even better to be proactively informed. With Kapsch M365 proactive services, we keep our Microsoft 365 administrators proactively up to date. With regular information and updates on developments and changes concerning Microsoft 365 cloud services. Reports, news and insights, all professionally prepared right at Kapsch.

*We never leave our Microsoft 365 administrators to fend for themselves. We proactively support them.*

**Kapsch M365 proactive services include proactive information all about Microsoft 365 cloud services. Specifically, this means: All relevant news and event reports sent weekly by email in a concise format. We also offer both a basic version and a premium version with additional services, depending on the level of detail you need.**

## *Services of the basic version.*



### **News and changes.**

- > Regular information on changes and new developments that are publicly announced by Microsoft and sometimes implemented automatically for Microsoft 365 or sometimes require manual adaptation.



### **Disruptions.**

- > Summaries of disruptions that have occurred with the Microsoft 365 cloud services.



### **Usage reports.**

- > Important for the analysis of user trends: regular usage reports, anonymous or with user data.



### **Identity risk reports.**

- > Regular information about the identity risk events automatically detected by Microsoft, including the detailed information supplied by Microsoft.



### **Analysis of guest users hosted by the customer.**

- > As part of its M365 proactive services, Kapsch provides a list of all guest users, including status and information on the last login.



### **Analysis of admin users hosted by the customer.**

- > Regular summary of users with critical administrator roles.



### **Analysis based on the rollout status of MFA and self-service password reset.**

- > Reports on the use and configuration of multifactor authentication (MFA) and self-service password reset by the users.



### **Analysis of the use of individual services.**

- > Overview of service use: current utilization of OneDrive for Business, Exchange Online and SharePoint Online.

## *Even more features await you in the premium version.*

**In addition to the services of the basic version, the premium version includes the following:**

### **Secure score feedback.**

- > Regular feedback on your current Microsoft Secure Score and recommendations for how you could increase security at your company in connection with M365. The feedback can be provided in writing or as part of a personal report meeting.



### **Best practice review.**

- > Kapsch maintains a large list of best practices, which is continuously updated and expanded. This premium service includes a regular GAP analysis of your Microsoft 365 clients based on our Kapsch best practices. In a remote meeting, we will explain to you the impacts of the GAPs and the recommended changes.



### **Interested in knowing everything going on with your M365?**

Speak to your Kapsch representative about M365 proactive services.